



ORDER MANAGEMENT FOUNDATION

CONCEPT

- **Centralised tool** for orders
- **Collects orders from multiple channels** and forwards them to the appropriate system (i.e. the system responsible for delivery) based on defined criteria
- **Gathers status updates** regarding orders when eventing is used
- **Enables standard integration** between OMSA (Order Management for Sourcing and Availability) and OMF

BENEFITS

- Convenient for **transferring orders to different fulfillment systems** (e.g. in dropshipping)
- **Central hub** for accessing all orders and receiving aggregated status updates (from ERP, shipping providers, etc.) for customer service teams
- Enables **management of third-party integrations via eventing**. Examples include:
 - **Shipping providers** (e.g. parcelLab) → centralised delivery of event information in OMF
 - **Payment service providers** → centralised tracking and refunds via events in OMF
 - **Communication with customers** (e.g. Emarsys) → centralised management via events in OMF
- **Order sourcing** via SAP OMSA



[Find out more](#) on LinkedIn



hello@rb-omnishore.de