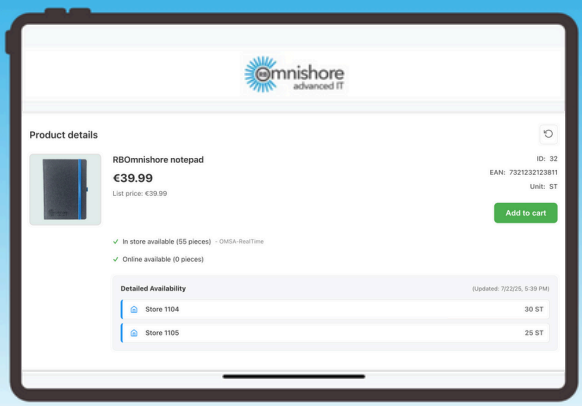

ORDER CAPTURE APP

FOR SMARTER CONSULTATION & CUSTOMER SERVICE.

CONCEPT

- **Fast and intuitive order capture**
  Capture orders quickly and accurately – even when dealing with customers
- **Real-time product insights**
  Instant access to key information – e.g. product availability, pricing details, and current promotions
- **Clear order tracking**
  Get a complete overview of past orders, including estimated delivery dates

Learn more about the app!

HOW IT WORKS

- Developed on the **SAP Business Technology Platform** – for easy integration, scalability, and flexible growth
- Delivers real-time visibility into stock and availability levels via **SAP Omnichannel Sourcing and Availability**
- Automatically retrieves context-specific prices and promotions using **SAP Omnichannel Promotion Pricing**
- Transfers and queries sales orders through **SAP Order Management Foundation**
- Uses various interfaces to access product and customer data – pulled from multiple systems